



**Community Care Licensing Division
Quality Assurance, Advocacy and Technical Support Bureau**

Group Home Facilities - Most Common Deficiencies in 2015

This is an analysis of the most common deficiencies cited during Group Home inspection visits in 2015. The Quality Assurance Unit reviewed a sample drawn from all five (5) of the Children's Residential Program Regional Offices of 93 Inspection Visit Reports (Random Annual, Five Year Visit & Required Visit) and 254 citations. This list is limited to those deficiencies cited in four percent (4%) or more of inspections.

Are you a Group Home licensee looking for assistance to come into compliance with these or other issues? Please contact the Technical Support Program at TechnicalSupportProgram@dss.ca.gov.

Most common deficiencies cited when citations were issued during a Group Home inspection visit	Regulation Section Title	Regulation Sub-Section	Percentage of Group Homes cited for this deficiency when citations were issued during an inspection visit
The facility shall be kept clean, safe, sanitary, and in good repair at all times.	Buildings and Grounds	80087(a)	55%
Staff providing care and supervision shall receive first aid training from qualified agencies including but not limited to the American Red Cross.	Health Related Services	80075(f)	13%
Supplies of staple nonperishable foods for a minimum of one week and fresh perishable foods for a minimum of two days shall be maintained on the premises.	Food Service	84076(c)(1)	11%
The licensee shall be responsible for safeguarding the confidentiality of record contents.	Client Records	80070(c)(1)	9%
Hot water delivered to fixtures used by clients shall attain a hot water temperature of not less than 105 degrees F (40.5 degrees C) and not more than 120 degrees F (48.8 degrees C).	Furniture, Fixtures, Equipment, and Supplies	80088(e)(1)	9%
All individuals subject to a criminal record review shall, prior to working, residing or volunteering in a licensed facility, request a transfer of a criminal record clearance.	Criminal Record Clearance	80019(e)(2)	8%

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Food shall be selected, transported, stored, prepared and served free from contamination and spoilage and fit for human consumption. Food in damaged containers shall not be accepted, used or retained.	Food Services	80076(a)(7)	8%
Child care staff shall complete a minimum of 20 hours of annual training, including 5 hours course work not affiliated with the group home licensee. At least 5 hours of the annual training shall consist of course work from an entity other than the group home such as an accredited educational institution, workshops, seminars, or other direct training provided by a qualified individual, who meets the requirements specified in Section 84065(i)(4)(A)1., who is not affiliated with the group home licensee.	Personnel Requirements	84065(j)(1)(A)	8%
Copies of original needs and services plans; signed by the child and their authorized representative(s), shall verify the offer to participate in plan development; and the authorized representative's approval of the plan.	Children's Records	84070(c)(1)	8%
Disinfectants, cleaning solutions, poisons, and other items that could pose a danger to clients shall be inaccessible.	Buildings and Grounds	80087(g)	6%
Individual beds shall be equipped with good springs a mattress and pillow(s) all of which are clean and in good repair.	Fixtures, Furniture, Equipment and Supplies	84088(c)(1)	5%

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Licensees shall provide clean linen in good repair, lightweight, warm blankets and bedspreads; top and bottom bed sheets; pillow cases; mattress pads; and bath towels, hand towels and wash cloths.	Fixtures, Furniture, Equipment and Supplies	84088(c)(2)	5%
Capacity and Ambulatory Status - A licensee shall not operate a facility beyond the conditions and limitations specified on the license, including the maximum number of persons who may receive services at any one time.	Limitations on Capacity and Ambulatory Status	80010(a)	4%
Social work staff shall develop individual needs and services plans for children.	Needs and Services Plan	84068.2(a)	4%